INTRODUCTION FROM THE PRESIDENT

2015 was a landmark year for EurEau. We celebrated 40 years as the voice of Europe’s water sector.

Since 1975, we have grown from having members in six countries to now 31 members in 28 countries, with Estonia joining in 2015.

We have grown stronger and more effective every year, creating and developing water policy with EU institutions and Member States. This has led to many successful outcomes for consumers, their health, the environment, industry and agriculture.

The wide range of issues we worked on in 2015 demonstrated just how important water policy is to the EU. For example, on Right2Water, we showed how the water sector is transparent, engages with consumers and seeks to continuously benchmark and improve services. And through the Circular Economy, we achieved official recognition for ways in which water services can boost regional economies and provide jobs.

The very successful and high quality work on the issues above and very many others in 2015 was delivered by our experts in the EurEau Commissions and the Secretariat in Brussels. Without your hard work, dedication and teamwork, there is no EurEau. So I thank you for all your efforts and look forward to working alongside you again this year.

One of EurEau’s greatest strengths is that we agree common positions and present these to our national and European politicians. Developing a common position challenges us to look at issues from a broader perspective and makes us work together better as a sector.

And I know, from our engagement at the highest levels of the European Commission and in the Parliament, that EurEau’s expertise on water is recognised and highly valued by policy makers. They know that water matters and that EurEau matters! Our experts continue to be consulted at every stage of policy making, shaping the EU legislation that protects Europe’s citizens and businesses.

Looking forward, we also know the many challenges we have now and in the future: impacts of climate change, population change, shifting demands on land use and slow economic growth, to name but a few.

In 2016 we are tackling these challenges – for example through the reviews of the Drinking Water Directive, Water Framework Directive, and the Urban Waste Water Treatment Directive. We will also continue to work on the Circular Economy Package.

Finally, I mentioned transparency in the water sector earlier, and it is in this spirit that we have decided to produce this first annual review of EurEau’s activities. It is vital that our members can see the full picture of what we have done and how we work. I hope you find this document useful.

Bruno Tisserand
EurEau President
The EU’s political and policy landscape and priorities have shifted considerably in the last 18 months. However, EurEau’s strategy for 2015-2017 is to maximise the policy opportunities for water services from these changes.

The European Commission, led by Jean-Claude Junker, set 10 priorities for the 2014-2019 period. Water and the environment are not specifically mentioned amongst the Commission’s priorities, so we aligned our goals and our messages to fit the Commission’s agenda, particularly around long-term, sustainable economic growth. One of the outcomes of this was the inclusion of water reuse and sludge in the Circular Economy Package.

The EurEau Strategy, agreed at our General Assembly in Namur, Belgium, in May 2015, set out how we would deliver these three key goals:

- Setting the agenda - on water governance, cost recovery and pricing and investment, and micro-pollutants
- Contributing to ongoing policy developments in the field of water
- Mainstreaming water into all policy fields.

You can find all our position papers, which are developed with our members, on the EurEau internet site, www.eureau.org.
What is Right2Water?

In 2013, Right2Water campaigners secured the first ever European Citizens’ Initiative (ECI), which called on the European Commission to ensure all EU citizens enjoy the right to water and sanitation, to exclude water services from internal market rules and liberalisation, and to increase its efforts to achieve universal access to water and sanitation around the world.

Why is it important for EurEau?

According to the EU Treaties, it is up to Member States to choose how to organise water services, being services of general interest.

However, in September 2015, the European Parliament adopted a non-legislative report responding to the European Commission’s communication on Right2Water. The Parliament urged more action at EU level to make the ECI requests a reality.

In response, the Commission followed up on the Right2Water campaign and organised stakeholder meetings in which EurEau participated.

In December 2015, in the framework of the evaluation of the Drinking Water Directive, a consortium of consultants contracted by the European Commission presented a set of policy options concerning the management, communication, democratic participation and benchmarking of water services.

What did EurEau do?

Our strategy was to meet and inform MEPs and support them in understanding water governance and the role of water services, since the organisation of water services varies considerably between Member States.

The Parliament concluded that Member States have to put in place social policy instruments - such as water affordability mechanisms - to guarantee access to water and sanitation for people who are unable to afford these vital services.

The Parliament also called on the European Commission to draw up a legislative framework for the reuse of treated effluents.

In order to guarantee the human right to water and sanitation, as recognised by the UN, water and sanitation must be available, physically accessible, affordable, acceptable, safe and of excellent quality.
We also promoted the very many examples from EurEau members on how they already benchmark their services and how they operate transparently.

In early 2015, the EurEau Secretariat and EurEau members met with several members of the European Parliament (MEPs) from various groups and Member States to ensure that our views were taken into account while drafting the final report.

This included two meetings with Lynn Boylan, the MEP who wrote the report, and with Mairead McGuinness (European Parliament Vice President). We also ensured we met with the most influential shadow-MEPs in the Environment Committee from all the main political groups and from various Member States.

Our overall goals were to:

- Promote the important role of water services in our societies
- Ensure the information contained in the final report is accurate
- Promote the relevant key aspects of water services and the measures that are already in place on benchmarking and transparency, customer/citizen engagement and affordability.

Last year EurEau joined the ‘Agriculture and Water Management’ Working Group of the European Parliament (EP) Intergroup ‘Climate Change, Biodiversity and Sustainable Development’. This is proving a very useful platform to engage with MEPs. At the first meeting, which was a debate on the human right to water and sanitation, MEP Lynn Boylan attended and we shared our views with her and the other MEPs present.

At the same time, the EurEau developed a discussion paper on the UN’s Human Right to Water and Sanitation and two position papers, on benchmarking and transparency. Both position papers contained examples provided by EurEau members of measures to provide citizens with access to clean water and sanitation across the EU. The benchmarking position paper was approved and published while the transparency one will be available in mid-2016.

The key messages and examples from these papers formed the basis of a presentation given by Bruno Tisserand, EurEau President, at the second stakeholders’ dialogue organised by the European Commission on the benchmarking and transparency of water services, in October 2015.

Finally, progress on this issue was discussed at every ExCom and both General Assemblies last year, ensuring effective and robust governance from EurEau on the way it handled this important policy topic.

Communications, stakeholder engagement and outreach

As well as the extensive engagement with MEPs, we used other methods to communicate our positions.

Throughout the year we had useful discussions and sharing of ideas with Aqua Publica, Aquafed and CEEP. The outcome was that EurEau’s positions were strengthened because the other groups held very similar views.

We ran an article by then-president Carl-Emil Larsen in the print edition of The Parliament Magazine, a Brussels based publication with a wide readership, to highlight what water services do to make the human right to water and sanitation a reality in Europe. Our position on the human right to water and sanitation was covered in Pan European Networks following a press release.

And we kept our members informed through our monthly newsletter, our blogs – specifically ‘EU matters’, our website as well as our regular commission meetings and the EurEau Congress. We used the opportunity of our 40th anniversary ‘Water Matters’ conference in March to raise our profile. Two of the speakers at this conference were José Inácio Feria MEP and Michel Dantin MEP, both of whom are members of the ENVI Committee.

Future

EurEau experts need to carry out further work and finalise our outputs on topics connected to the various dimensions of the human right to water and sanitation.

These tools will prove crucial to implement the UN 2030 Agenda (Sustainable Development Goal 6 on water and sanitation) internally in the EU, a topic the European Commission is working on.

We will work with stakeholders such as Aquafed and Aqua Publica to give the same messages to the Commission wherever and whenever appropriate.
What is the Circular Economy Package?

In December 2015, the European Commission adopted an ambitious Circular Economy Package to help European businesses and consumers use and recycle resources in a more sustainable way. The proposed actions will bring benefits for both the environment and the economy by extracting the maximum value and use from raw materials, products and waste, while promoting energy savings.

Why is it important for EurEau?

Water is a precious raw material. Waste water is a source of secondary materials and energy. With extra treatment, the recovered water can be reused.

We support the proposal in the Package for the recovery of nutrients through the revision of the Fertiliser Regulation and the measures regarding water reuse. Last year, we worked hard to advocate the possibilities offered by waste water, and were successful in ensuring the European Commission included them in the Package.
What did EurEau do?

A first proposal on a Package from the European Commission was submitted in 2014 but was rejected for not being ambitious enough. Our goal throughout the negotiations on the second Package was to have the existing initiatives on water reuse and nutrient recovery through the Fertiliser Regulation included to raise their visibility.

We approached the negotiations from a policy angle while pushing the economic benefits. We were also keen to stress the water sector’s potential contribution as an alternative source of energy.

The second Package specifically included water reuse and the recovery of materials (ie: phosphorus) from biosolids. Sludge reuse and energy recovery are still unsupported by the Commission.

We met officials at the highest levels in the European Commission to make the case for measures on water in the Package. This included EurEau President Bruno Tisserand meeting Environment Commissioner, Karmenu Vella and a member of his office, as well as high level civil servants from DG Environment. Bruno also met with a senior official in charge of the Package from the office of European Commission Vice President Jyrki Katainen.

We worked with the European Phosphorous Forum (ESPP) on phosphorous recovery, which allowed us to take part in forums such as P-Rex (on recovery of phosphorous from sludge) and DONUTSS (data on nutrient cycles).

The EurEau Commission on Waste Water (EU2) produced position papers on the Circular Economy well in advance of our meetings. Having firm positions meant we could highlight the important role of water in the circular economy and ultimately achieve policy goals.

Communications, stakeholder engagement and outreach

We covered the topic of energy as part of our 40th anniversary ‘Water Matters’ conference in March 2015, from the energy producing perspective. This brought us into discussion with stakeholders from not only the EU institutions again, but also the European Environmental Bureau and Électricité de France (EDF) amongst others. José Ignácio Faria MEP spoke on the subject.

Then-EurEau President Carl-Emil Larsen wrote an article for the Brussels-based The Parliament Magazine. The article was viewed around 300 times on The Parliament Magazine website. It also received a lot of attention on the social media platform Twitter. The European Sustainable Phosphorus Platform wrote about our position on the Package in their April edition as did the influential ENDS Europe, which reports on Europe’s environmental news.

Bruno Tisserand, EurEau President, wrote an article on the Package for the August 2015 print edition of Pan European Networks.

Future

We now need to ensure that the European Commission follows up on its proposal with legislation. We updated our briefing note to reflect the European Commission’s CEP. We will continue meeting with MEPs to gain support for the proposal. We will also engage with stakeholders to support our position and participate to conferences on the topic.

Pier Paolo Abis from Utilitalia represents EurEau in the drafting group on the guidance document on water reuse for irrigation and aquifer recharge produced by the European Commission.
MICROPOLLUTANTS

What are micropollutants?

Micropollutants are organic or mineral contaminants of anthropogenic - as well as natural - origin. They can be found in waters at very low concentrations, ranging from micrograms to nanograms per litre. They can originate from pharmaceuticals for human use and veterinary drugs, personal hygiene products, industrial or household chemicals, detergents, pesticides, or from micro-substances in coatings or paints. They have been on the EU’s regulatory agenda for the past 50 years to ensure the protection of water resources and preserve high drinking water quality.

Why is it important for EurEau?

Micropollutants are a challenge for waste water operators, whose mission is the protection of the environment and ecosystems, and drinking water operators, who have to protect public health by providing wholesome and safe tap water. Micropollutants could pose a risk to aquatic ecosystems and more specifically to drinking water resources. We want to see the ‘control at source’ approach implemented across Europe, preventing micropollutants from entering the water cycle in the first place. This approach would be strengthened by the implementation of the polluter pays principle, including liability for costs. Furthermore we can strengthen the precautionary principle through cooperation and discussions with industry and other actors such as farmers, retailers, and consumers. We also recognise that treating micropollutants at waste water treatment plants with sustainable technologies might be a solution.

What did we do?

The EurEau Commissions and the Joint Working Group (JWG) on pollutants produced two position papers on pharmaceuticals and veterinary pharmaceuticals in the environment. Our experts are following the work of the CIS WG Chemicals where the European Commission and Member...
States develop the strategic approach to pharmaceuticals and the watch list and work on the review of Priority Substances Directive.

EurEau prepared a stakeholder engagement plan on micropollutants, adopted by the EurEau ExCom at the end of 2014 and put in action throughout 2015.

In March, EurEau met the pharmaceutical industry for a high-level discussion on the topic of Pharmaceuticals in the Environment (PiE). In the meeting it was clear that while the pharmaceutical industry has a very different view about the solutions to be brought to the problem of PiE, they are willing to take some small actions. As a result of this meeting EurEau supported a social media campaign sponsored by the pharmaceutical industry to raise awareness of PiE.

In May 2015 Bruno Tisserand – then Chair of the EurEau Commission on Waste Water (EU 2) – presented EurEau’s views on microplastics at a stakeholders’ conference organised by the Network of European Environmental Agencies.

In September EurEau, represented by Arjen Frentz, Chair of the Commission on Drinking Water (EU1), delivered a presentation at the TAPES final conference expressing our views on PiE.

In October, Michel Dantin MEP hosted a meeting in the European Parliament in Strasbourg to discuss the necessity of putting in place effective measures to identify micropollutants that are present in water, control them, and remove them from the environment. EurEau president, Bruno Tisserand, delivered a presentation to the MEPs present.

In the same month, Bruno also spoke about micropollutants and endocrine disruptors at the Network of Experts for the Environment (AFITE) conference.

The EurEau Secretariat represented by Carla Chiaretti attended a meeting organised by the European Commission’s DG for the Internal Market on the public consultation on chemicals in textiles in November.

In December Greet De Gueldre (co-Chair of the Commission on Waste Water (EU2)) attended a policy conference in Rotterdam to discuss input on an OSPAR background document on microplastics that will be used to decide on future measures.

The EurEau position paper on marine litter and microplastics was adopted by the General Assembly in Milan and published on the EurEau website.

The EurEau Commissions on Drinking Water and Waste Water (EU 1 and 2), as well as the JWG Pollutants, worked on the development of an umbrella position paper on micropollutants.

Communications, stakeholder engagement and outreach

We answered the European Commission’s Public Consultation on Defining Criteria for Identifying Endocrine Disruptors in the Context of the Implementation of the Plant Protection Product Regulation and Biocidal Products Regulation. We also attended the related conferences organised by the European Commission. In 2016 we will encourage the European Commission to have a proper definition of EDCs.

Arjen Frentz, Chair of the EurEau Commission on Drinking Water (EU 1) wrote an article for the accompanying magazine for the final conference of the European Commission’s TAPES (Transnational Action Programme on Emerging Substances) programme.

Our monthly newsletter, our blogs, our website as well as our regular commission meetings and the EurEau Congress were used to keep our members up to date with developments.

The social media campaign surrounding the correct disposal of medication (#medsdisposal) generated over 700 tweets that were viewed 1.8 million times.

Future

We will follow up in the European Commission on the definition of the endocrine disruptor criteria, the watch list, the priority substances and the action plan on pharmaceuticals with the proper participants. The watch list of chemicals will be adopted by the European Commission in March 2016. The Strategic Approach to Pharmaceuticals will be announced and then developed in the CIS WG Chemicals by September 2016, while the next review of the list of Priority Substances might take place in 2018.
OTHER WORK IN 2015

Case study: materials in contact with drinking water

One example of an issue that EurEau worked on successfully with the European Commission was materials in contact with drinking water. Quick reaction from our members, our Executive Committee and General Assembly meant that we were able to get the attention and a response from the European Commission.

The water sector was aware for a very long time that European regulation was needed on this topic, so that article 10 of the Drinking Water Directive could be properly implemented to avoid the fragmentation of regulatory requirements and trade barriers.

This issue was also discussed in the EurEau Commission on Drinking Water (EU1) and the General Assembly meetings. After raising the issue at these, the EurEau Executive Committee took note and took action on materials in contact with drinking water by agreeing it as a priority.

We organised a symposium in May 2015 with 160 participants from all relevant stakeholders, including the European Commission’s DG Environment and DG Growth.

Against this background, a meeting was held for stakeholders in October 2015 to find solutions for the stagnating DWD article 10 implementation process.

One successful outcome of the initiative is the study launched by DG Environment in December 2015 on this specific topic within the evaluation of the DWD.

Here are some of the other meetings that EurEau members participated in over 2015, starting with EurEau commission meetings.

Members
We held nine EurEau Commission meetings.

Our EurEau Congress in Milan focused our attention on prevalent topics such as the review of the Water Framework Directive due for 2019.
### WFD CIS Working Groups in 2015

<table>
<thead>
<tr>
<th><strong>Strategic Coordination Group</strong></th>
<th><strong>WG Chemicals</strong></th>
<th><strong>WG Economics</strong></th>
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</table>
| This group prepares the meeting of water directors. It is a strategic group and will grow into a more political body where issues arising from the implementation of the WFD will be addressed. | FP: **Sarah Gillman**  
(Scottish Water/Water UK, UK) | FP: **Tom Bijkerk**  
(Vewin/UvW, NL) |
| **Focal Point (FP): Neil Dhot**  
(EurEau) | **WG Programme of Measures** | **WG Water Accounts** |
| **WG Ecological Status** | FP: **Dominique Gatel**  
(FP2E, FR) | **FP**: **Clive Harward**  
(Anglian Water, UK) |
| **CC (for information): Carla Chiaretti**  
(EurEau) | **WG Floods** | **WG Science-Policy Interface** |
| **FP: Carla Chiaretti** (EurEau) | FP: **Jean-Pierre Silan**  
(AIDE, BE) | **CC (for information): Carla Chiaretti** (EurEau) |
| **WG Groundwater** | **WG Agriculture** | **WG Data and Information Sharing** |
| **FP: Claus Vangsgaard**  
(DANVA, DK) | **FP: Dr Claudia Castell-Exner**  
(DVGW, DE) | **CC (for information): Carla Chiaretti** (EurEau) |
| **WG Eflows** | **WG Economics** | **WG Water Accounts** |
| **FP: Clive Harward**  
(Anglian Water, UK) | **FP: Tom Bijkerk**  
(Vewin/UvW, NL) | **FP: Clive Harward**  
(Anglian Water, UK) |
| **WG Groundwater** | **WG Agriculture** | **WG Data and Information Sharing** |
| **FP: Claus Vangsgaard**  
(DANVA, DK) | **FP: Carla Chiaretti**  
(DANVA, DK) | **CC (for information): Carla Chiaretti** (EurEau) |

If you want to know more about the work of the CIS in 2016, consult [this link](#). You can find the new CIS structure and the EurEau representatives on the [EurEau Intranet](#).

We established a partnership with the European Commission’s Joint research Centre on iDRIP to identify contaminants in water.
EurEau members and the Secretariat participate in many other bodies and meetings. Here are some of them.

**Expert Groups**

**EIP on Water High Level Steering Group (HLSG)**
is a group of stakeholders working at removing barriers and bottlenecks to innovation in the water sector. The HLSG is a group of advisers nominated by the European Commissioner for the Environment to define the working lines and objectives of the EIP.

Carl-Emil Larsen (DANVA, DK)
2016: Greet de Gueldre (Aquafin, BE)

**EIP on Water Task Force**
is the operational group that is in charge of implementing the objectives defined by the HLSG.

Bertrand Vallet (EurEau)

**WssTP Board of Directors**
is the decision-making body, and implements the platform’s strategy as decided by the WssTP General Assembly.

Jens Prisum (DANVA, DK)

**Water JPI Stakeholder Advisory Board (SAB)**
is composed of national bodies in charge of research funding in water who coordinate investment across Member States. The SAB is a group of stakeholders responsible for the comment lines of the program.

Roberto Zocchi (Utilitalia, IT)

**OECD Water Governance Initiative**
is an international multi-stakeholder network of members from the public, private and not-for-profit sectors to share good practices in support of better governance in the water sector.

Hendrik-Jan IJssinga (Vewin, NL)

**ChemSec Business Group**
fosters collaboration among companies working together to make concrete progress on reducing the use of toxic substances.

Anders Finnson (Svenskt Vatten, SE)

**DWD expert group**
is made up of the representatives of national ministries dealing with the implementation of the DWD. Stakeholders such as EurEau have an observer status.

FP: Dr Claudia Castell-Exner (DVGW, DE)
CC: Dominique Gatel (FP2E, FR)
CC: Dr Jim Marshall (Water UK, UK)

**UWWTD expert group**
is made up of the representatives of national ministries dealing with the implementation of the UWWTD. Stakeholders such as EurEau have an observer status.

FP: Bruno Tisserand (FP2E, FR)
CC: Michael Bentvelsen (UvW, NL)
CC: Jean-Pierre Silan (AIDE, BE)
(new 2016 representative)

**BWD expert group**
is made up of the representatives of national ministries dealing with the implementation of the BWD. Stakeholders such as EurEau have an observer status.

FP: Alejandro de la Sota (Consorcio de Aguas Bilbao Bizkaia, ES)
CC: Bruno Tisserand (FP2E, FR)
CC: Benoit Hecq (SPGE, BE)

**Technical Working Group (TWG) for Hydrocarbons BREF**
is the forum for the exchange of information to identify Best Available Techniques.

FP: Dr Jim Marshall (Water UK, UK)
Research projects in 2015

PREPARED
Dr Claudia Castell-Exner (DVGW, DE)

SOLUTIONS
Dr Claudia Castell-Exner (DVGW, DE)
Bruno Tisserand (FP2E, FR)

TAPES
Dr Claudia Castell-Exner (DVGW, DE)

TOPPS
Dr Claudia Castell-Exner (DVGW, DE)

TRUST
Jan Peter van der Hoek (Waternet/Vewin, NL)

Regulators
EurEau joined the International Water Association, and Bruno Tisserand spoke at the IWA’s Regulators Forum about the ways in which regulation can improve services.

A delegation of EurEau General Assembly members met WAREG, a group of more than 19 European Water Regulators. The aim was to understand each other’s organisation and whether there were areas for collaboration in the future.

Media and outreach
Bruno Tisserand wrote two articles to share our views on the Water Framework Directive. We sent several press releases on top of those mentioned earlier, covering our 40th anniversary, the election of Bruno Tisserand as president, and the value in protecting Europe’s water resources. We issued a joint press release on fracking with the European Federation of Bottled Waters, which was picked up by ENDS Europe, Dods, Le Journal de l’environnement, Beverage Daily and FoodBev Media.

We also met EurEau’s newest member – Evel (the Estonian Water Association) – when they were in Brussels. We proactively met more of our stakeholders and attended and presented at meetings and conferences.

Water Lobby Group
EurEau hosts a monthly informal meeting of our member representatives working in Brussels and public affairs managers based in our member associations. People can join in person or via WebEx. In 2015 we held nine Water Lobby Group meetings. The Water Lobby Group is not a formal EurEau body. The group members in 2016 are:

Manfred Eisenhut OVGW, AT
Martin Saeckl Eacondroup/OGVW, AT
Christian Legros Belgaqua, BE
Susanne Vanggaard DANVA, DK
David Berman FP2E, FR
Denis Bonvillain FP2E, FR
Chloe Simeha FP2E, FR
Christina Christopoulou BDEW, DE
Adrian Kiss MaViz, HU
Luigi Del Giacco Utilitalia, IT
Gari Villa-Landa Sokolova AEAS, ES
Anders Finnson Svenskt Vatten, SE
Tom Bijkerk UvW/Vewin, NL
Esther Boer UvW/Vewin, NL
LOOKING AHEAD TO 2016
2016 is already proving an exciting and busy year for us. We continue to work closely with you, to use your knowledge and expertise to promote the water sector and underpin the important message that ‘Water Matters’.

Our policy plans focus on three areas: ensuring a fair and workable Drinking Water Directive review; gauging and building support for a robust Water Framework Directive review and guaranteeing that the European Commission’s proposals on the follow up to the European Citizens Initiative on the Right2Water will reflect the principle of neutrality.

We will follow up with the European Commission so that legislation is put in place that reflects the promises set out in the Circular Economy Package.

Combined Sewer Overflows (CSOs) feature strongly over the coming year. EurEau needs to lead the debate as much as possible and be in a position to reflect your views.

Regarding the Water Framework Directive, we have already had interest from the European Commission and stakeholders to learn more about our Milan discussion. Whilst the Commission assesses River Basin Management Plans in 2016, we must engage with a wide range of stakeholders to understand their positions and build alliances.

2016 is the 25th anniversary of the Urban Waste Water Treatment Directive, which protects the environment from the adverse effects of urban waste water discharges and discharges from certain industrial sectors. EurEau will mark the occasion and the European Commission will start working on the evaluation of the UWWTD this year.

We have a wealth of knowledge on a range of topics at our fingertips – you! We want to get you - our members - more involved and more informed about our work.
THE TEAM

NEIL DHOT
Interim Secretary General

Background studies:
BScEcon: political science.

Previous work:
With more than 15 years’ experience in the private and public sector, Neil has developed a strong reputation for setting and delivering communication strategies that help deliver business goals. After taking on the position of Head of Public Affairs at the Financial Services Authority in 2011, Neil went on to become Head of Corporate Affairs at Water UK in 2013. In this capacity, he represented the interests of Water UK and the water industry by setting public affairs strategy and engaging with strategic UK and EU stakeholders.

CARLA CHIARETTI
Head of Policy

Background studies:
BA in political science and law;
MA in international relations;
MA in European affairs.

Work experience:
Carla previously worked as a policy officer with the Permanent Representation of Ireland to the European Union during the Irish Presidency of the Council of the EU in 2013. She was also an inter-institutional coordinator at the European Commission’s secretariat general in the Unit for the GRI (Groupe de Relations Interinstitutionnelles) and the European Parliament where she was responsible for the ENVI Committee.
BERTRAND VALLET  
Policy Officer – water services

Background studies:  
PhD civil engineering, water treatment and environment; MSc civil engineering; BSc engineering.

Work experience:  
Before working in Brussels, Bertrand worked for Aquafin, a BelgAqua member. He then spent nine years in Canada, first in Quebec to work on his PhD in urban waste water treatment modelling and then in the city of Montreal where he researched waste water treatment. He also worked as a manager for water related offer development with the compliance company APAVE in France.

CAROLINE GREENE  
Communications Manager

Background studies:  
MA in European studies; Bachelor in Business Studies.

Work experience:  
Prior to joining EurEau, Caroline spent five years as a Communications Executive with EUROCITIES. She also was a consultant with Eamonn Bates Europe Public Affairs, working on the award-winning ‘ban the cruel seals trade’ campaign in 2009. She worked for both the European Parliament and subsequently the European Commission between 2004-2008.

LOUISE HOOGENHOUT  
Office Manager

Background Studies:  
MA social work.

Work experience:  
Louise has worked with EurEau for over seven years. She is a British and New Zealand citizen. Prior to joining EurEau she lived and worked in Australia and in several South East Asian countries working on various Doctors without Borders (MSF) projects. She speaks fluent English and French, and basic Dutch.
APPENDIX

EurEau Executive Committee
There were six EurEau Executive Committee meetings in 2015. This is the EurEau governance for the 2015-2017 term.

EurEau President:
BRUNO TISSERAND
FP2E (FR)

EurEau Executive Committee Members

ROBERTO ZOCCHI
Utilitalia (IT)

MIRCEA MACRI
Asociatia Romana a Apei (RO)

EurEau Vice Presidents:

DR CLAUDIA CASTELL-EXNER
DVGW (DE)

CARL-EMIL LARSEN
DANVA (DK)
Chair of the EurEau Committee on Economics and Legal Affairs (EU 3)

KLARA RAMM SZATKIEWICZ
IGWP (PL)

MARIANO BLANCO OROZCO
AEAS (ES)
In 2016, we changed the names of the commissions to committees.
We held two EurEau General Assembly meetings in 2015.
<table>
<thead>
<tr>
<th>Name</th>
<th>Organisation</th>
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<tbody>
<tr>
<td>Markos Sklivaniotis</td>
<td>EDEYA (GR)</td>
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<td>Charles Brincat</td>
<td>Water Services Corporation (MT)</td>
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<td>Edit Nagy</td>
<td>MaVíz (HU)</td>
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<td>Toril Hofshagen</td>
<td>Norsk Vann (NO)</td>
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<td>Tom Leahy</td>
<td>CCMA (IE)</td>
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<td>Roberto Zocchi</td>
<td>Utilitalia/ACEA (IT)</td>
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<td>Raymond Erpelding</td>
<td>ALUSEAU (LU)</td>
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<td>Tatjana Petric</td>
<td>CCIS (RS)*</td>
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<tr>
<td>Vladimir Jakub</td>
<td>AVS (SK)</td>
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<td>Sarah Mukherjee</td>
<td>Water UK (UK)</td>
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<td>Charles Brincat</td>
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<tr>
<td>Toril Hofshagen</td>
<td>Norsk Vann (NO)</td>
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<tr>
<td>Klaara Ramm Szatkiewicz</td>
<td>IGWP (PL)</td>
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<tr>
<td>Rui Godinho</td>
<td>APDA (PT)</td>
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<tr>
<td>Mircea Macri</td>
<td>ARA (RO)</td>
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<td>Mariano Blanco Orozco</td>
<td>AEAS (ES)</td>
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<td>Anna Linusson</td>
<td>Svenskt Vatten (SE)</td>
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<tr>
<td>Urs Kamm</td>
<td>SSIGE / SVGW (CH)</td>
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<th>Country</th>
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<tr>
<td>Austria</td>
<td>OWAV</td>
<td>Österreichischer Wasser- und Abfallwirtschaftsverband - Austrian Water and Waste Management Association</td>
<td><a href="http://www.oewav.at">www.oewav.at</a></td>
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<td></td>
<td>OVGW</td>
<td>Österreichische Vereinigung für das Gas- und Wasserfach - Austrian Association for Gas and Water</td>
<td><a href="http://www.ovgw.at">www.ovgw.at</a></td>
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<tr>
<td>Belgium</td>
<td>Belgaqua</td>
<td>Belgische Federatie voor de Watersector / Fédération Belge du Secteur de l’Eau - Belgian Federation for the Water Sector</td>
<td><a href="http://www.belgaqua.be">www.belgaqua.be</a></td>
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<td>Bulgaria</td>
<td>BWA</td>
<td>Българската асоциация по водите - BAB1 - Bulgarian Water Association</td>
<td><a href="http://www.bwa-bg.com">www.bwa-bg.com</a></td>
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<td>Croatia</td>
<td>GVIK</td>
<td>Hrvatska grupacija vodovoda i kanalizacije - GV1K - Croatian Water and Waste Water Association</td>
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<td>Cyprus</td>
<td>CAWSB</td>
<td>Σύνδεσμος Συμβουλίων Υδρευσης-Αποχέτευσης Κύπρου - Cyprus Association of Water and Sewerage Boards</td>
<td><a href="http://www.wbn.org.cy">www.wbn.org.cy</a></td>
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<tr>
<td>Czech Republic</td>
<td>SOVAK</td>
<td>Sdružení oboru vodovodů a kanalizací České republiky - Water Supply and Sewerage Association of the Czech Republic</td>
<td><a href="http://www.sovak.cz">www.sovak.cz</a></td>
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<tr>
<td>Denmark</td>
<td>DANVA</td>
<td>Dansk Vand - Danish Water and Waste Water Association</td>
<td><a href="http://www.danva.dk">www.danva.dk</a></td>
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<td>Estonia</td>
<td>EVEL</td>
<td>Eesti Vee-ettevõttete Liit i.e. - Estonian Water Works Association</td>
<td><a href="http://www.evel.ee">www.evel.ee</a></td>
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<td>Finland</td>
<td>FIWA</td>
<td>Vesilaitosyhdistys - Vattenverksförening - Finnish Water Utilities Association</td>
<td><a href="http://www.vvy.fi">www.vvy.fi</a></td>
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<tr>
<td>France</td>
<td>FP2E</td>
<td>Fédération Professionnelle des Entreprises de l’Eau - Professional Federation of Water Companies</td>
<td><a href="http://www.fp2e.org">www.fp2e.org</a></td>
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<tr>
<td>Germany</td>
<td>BDEW</td>
<td>Bundesverband der Energie- und Wasserwirtschaft - German Association of Energy and Water Industries</td>
<td><a href="http://www.bdew.de">www.bdew.de</a></td>
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<td>DVGW</td>
<td>Deutscher Verein des Gas- und Wasserfaches e.V - German Technical and Scientific Association for Gas and Water</td>
<td><a href="http://www.dvgw.de">www.dvgw.de</a></td>
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<td>Greece</td>
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<td>ΕΝΩΣΗ ΔΗΜΟΤΙΚΩΝ ΕΠΙΧΕΙΡΗΣΕΩΝ ΥΔΡΕΥΣΗΣ ΑΠΟΧΕΤΕΥΣΗΣ - Ε.Δ.Ε.Υ.Α. - Hellenic Union of Municipal Enterprises for Water Supply and Sewage</td>
<td><a href="http://www.edeya.gr">www.edeya.gr</a></td>
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<td>Hungary</td>
<td>MaViz</td>
<td>Magyar Víziközmű Szövetség - Hungarian Water Utility Association</td>
<td><a href="http://www.maviz.org">www.maviz.org</a></td>
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<td>Ireland</td>
<td>CCMA</td>
<td>The County and City Managers’ Association</td>
<td><a href="http://www.lgcsb.ie">www.lgcsb.ie</a></td>
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<td>Italy</td>
<td>Utilitalia</td>
<td>Associazione delle imprese idriche energetiche e ambientali - Federation of Energy, Water and Environmental Services</td>
<td><a href="http://www.utilitalia.it">www.utilitalia.it</a></td>
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<tr>
<td>Luxembourg</td>
<td>ALUSEAU</td>
<td>Association Luxembourgeoise des Services d’Eau - Luxembourg Association of Water Services</td>
<td><a href="http://www.aluseau.lu">www.aluseau.lu</a></td>
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<tr>
<td>Malta</td>
<td>WSC</td>
<td>Water Services Corporation</td>
<td><a href="http://www.wsc.com.mt">www.wsc.com.mt</a></td>
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<td>The Netherlands</td>
<td>UvW</td>
<td>Unie van Waterschappen - Dutch Water Authorities</td>
<td><a href="http://www.dutchwaterauthorities.com">www.dutchwaterauthorities.com</a></td>
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<td>Vewin</td>
<td>Vereniging van waterbedrijven in Nederland - Association of Dutch Water Companies</td>
<td><a href="http://www.vewin.nl">www.vewin.nl</a></td>
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<td>Norway</td>
<td>Norsk Vann</td>
<td>Norsk Vann - Norwegian Water</td>
<td><a href="http://www.norskvann.no">www.norskvann.no</a></td>
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<td>Poland</td>
<td>IGWP</td>
<td>Izba Gospodarcza Wodociagi Polskie - Polish Waterworks Chamber of Commerce</td>
<td><a href="http://www.igwp.org.pl">www.igwp.org.pl</a></td>
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<td>Portugal</td>
<td>APDA</td>
<td>Associação Portuguesa de Distribuição e Drenagem de Aguas</td>
<td><a href="http://www.apda.pt">www.apda.pt</a></td>
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<td>Portuguese Association of Water and Wastewater Services</td>
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<td>Asociatia Romana a Apei - Romanian Water Association</td>
<td><a href="http://www.ara.ro">www.ara.ro</a></td>
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<tr>
<td>Serbia*</td>
<td>CCIS</td>
<td>Privredna Komora Srbije - Chamber of Commerce and Industry of Serbia</td>
<td><a href="http://www.pks.rs">www.pks.rs</a></td>
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<td>Slovakia</td>
<td>AVS</td>
<td>Asociácia Vodárenských Spoločností - Association of Water Companies</td>
<td><a href="http://www.avssr.sk">www.avssr.sk</a></td>
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<td>Spain</td>
<td>AEAS</td>
<td>Asociación Española de Abastecimientos de Agua y Saneamiento</td>
<td><a href="http://www.aeas.es">www.aeas.es</a></td>
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<td>Water UK</td>
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<td><a href="http://www.water.org.uk">www.water.org.uk</a></td>
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